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LEEDS RHINOS 2027 MEMBERSHIP A-Z FAQs

KEY DATES AT A GLANCE

Activity	Date
2027 Memberships announced / renewals open	Friday 11 September 2026, 10:00
Renewal position deadline	Midnight Sunday 22 November 2026
Seat transfers to non-renewed positions	23–27 November 2026
Season/Flexi priority for 2027 home matches	30 November–1 December 2026
2027 home matches general sale	Wednesday 2 December 2026, 10:00
Early Bird deadline	Midnight Sunday 10 January 2027
Post Early Bird prices begin	Monday 11 January 2027

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A — ACCESSIBILITY & AWAY MATCHES

Who qualifies for a concession membership?

The concession category includes senior citizens aged 65 and over, supporters aged 17–23 and disabled supporters.

What proof is required for a disabled concession?

Disabled supporters must provide proof of disabled ID, for example proof of a disabled allowance.

Can a disabled supporter receive a free companion ticket?

Yes. If a supporter requires the help of a companion, a free companion ticket can be provided with the disabled ticket where proof of companion allowance is supplied.

Do Season Members receive priority for away match tickets?

Yes. For 2027, Gold Season Members receive a 48-hour priority purchase period and Silver Season Members receive a 24-hour priority purchase period for away matches.

What is the junior away match benefit?

Junior Season Members can purchase a £5 junior member ticket for away matches, for the junior only and subject to availability. French clubs may vary.

B — BENEFITS & BUYBACKS

What is included with Silver Season Membership?

- Access to all Men's home league matches.
- Access to all Women's home league matches.
- Digital copy of the Official Rhinos 2027 Club Handbook.
- Digital Rhinos Match Day programme subscription.
- Discounts and early access to purchase for non-league, play-off and cup matches.
- Digital Christmas Certificate for orders up to midnight on 25 December.
- Access to a Magic Weekend ticket offer
- Leeds Rhinos Members Retail offer (club specific).
- 24-hour priority purchase period for away matches.
- Access to the BuyBacks scheme.

What is extra is included with Gold Season Membership?

- In addition to all the benefits included in the Silver Season Membership, Gold Members also get:-
- £10 digital Leeds Rhinos Retail Voucher
- £5 digital Oxen Retail Voucher
- Access to post match Long Room with Rhinos Players
- Invitation to two Gold Members events during the 2027 Season.
- Opportunity to request a hard copy of Official Rhinos 2027 Club Handbook

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What is BuyBacks?

BuyBacks allows 2027 Season Members to return their position for a home match they cannot attend. If the position resells, the member receives the full pro-rata cost of their Season Membership for that match as match credit.

When is BuyBack match credit added?

If the returned position sells, match credit will be added to the member's match credit account within 24 hours of the end of the match.

What can BuyBack match credit be used for?

Match credit can be used against ticket, travel or Season Membership purchases. It cannot be used in conjunction with the Rhinos Payment Plan.

What happens if my returned position does not sell?

No match credit is issued if the position does not resell.

When does 2027 match credit expire?

All match credit must be used before 31 December 2027.

How do I use BuyBacks?

Full details on how you can release your ticket via the BuyBack scheme will be detailed in information sent out in January to all Season Members.

C — CARDS, CAPTAIN'S CLUB, CHRISTMAS, CONCESSIONS & CONTACTING US

Will Season Members receive a physical membership card?

Season Membership cards will only be issued on request. A request form will be made available ahead of the season / when Season Member communications are issued in January 2027. The main ticket delivery method will be the RhinosTix ticketing app.

Do Flexi Members receive a membership card?

No. Flexi Members will have credits on their ticketing profile. Once a match is selected, the ticket will be issued through the RhinosTix ticketing app.

What is Captain's Club?

Junior Season and Flexi Members aged 12–16 are automatically added to Captain's Club. Benefits include a birthday card, an invitation to a Junior Rhinos Training Session and an invitation to at least one Meet the Players event.

Can I get a certificate if I buy Membership as a Christmas present?

Yes. Christmas Gift Certificates will be available to download or collect from AMT Headingley from the end of November 2026. Season Membership benefits also list a Digital Christmas Certificate for orders placed up to midnight on 25 December.

How will Leeds Rhinos contact members?

Membership correspondence will be issued by email. Where Leeds Rhinos does not have access to an email address, correspondence will be issued by letter.

How can I contact the Ticket Office?

Call 0371 423 1315 during opening hours. Memberships can also be purchased online at tickets.therhinos.co.uk. Some services, including seated transfer-list requests, require direct contact with the Ticket Office.

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D — DIGITAL PROGRAMMES & TICKETS

Do all members receive the digital match programme?

No. The digital Rhinos Match Day programme subscription is a Season Membership benefit. Flexi Members do not receive this benefit.

How will I receive my match tickets?

The main way Season Members will receive tickets is through the RhinosTix ticketing app. Flexi Members redeem credits and their selected match tickets are then issued through RhinosTix.

E — EARLY BIRD

When does Early Bird pricing run?

Early Bird pricing runs from Friday 11 September 2026 until midnight on Sunday 10 January 2027. Post Early Bird prices begin on Monday 11 January 2027.

Is the Early Bird deadline the same as the renewal position deadline?

No. The deadline to renew your current position is midnight on Sunday 22 November 2026. The Early Bird price remains available until midnight on Sunday 10 January 2027.

F — FLEXI MEMBERSHIP & FIXTURE CHANGES

What Flexi Memberships are available?

Supporters can purchase either a 3-game or 5-game Flexi Membership for the 2027 season.

Where can I buy a Flexi Membership?

Flexi Memberships will be available online and over the phone from Friday 11 September 2026 at 10:00.

Can I buy a Flexi Membership in South Stand Centre or North Stand Centre?

No. Flexi Membership is not available in South Stand Centre or North Stand Centre seats.

When do I choose my Flexi matches and seats?

When buying a seated Flexi Membership, you select the stand at purchase but not the specific seat. When 2027 home matches go on sale in December 2026, Flexi Members receive an early access period to redeem their credits and select matches and available seats.

Can I use all my Flexi credits for different matches?

Yes. Credits can be redeemed across separate Betfred Super League home matches.

Can I use multiple Flexi credits for the same match and bring other people?

Yes. Flexi credits can also be redeemed against the same fixture, allowing the member to bring a group.

What if my preferred Flexi area is unavailable for a match?

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Seat positions are subject to availability. If the purchased area cannot be fulfilled, the member may be reallocated to an available lower-priced area and receive match credit for the price difference. If only a more expensive area can satisfy the requirement, this will be managed case by case.

What happens if a fixture changes and I can no longer attend?

If a Flexi Member cannot attend an amended fixture, the unused credit can be redeemed against another Betfred Super League home match during the 2027 season, excluding play-offs.

Do unused Flexi credits roll over or get refunded?

No. All Flexi credits must be used during the 2027 season. Unused credits do not roll over to the following season and cannot be refunded or exchanged for match credit.

What benefits do Flexi Members receive?

- Access to a Magic Weekend ticket offer
- Discounts and early access to purchase for non-league, play-off and cup matches.
- Discount on match-by-match ticket prices.
- Digital copy of the Official Rhinos 2027 Club Handbook.
- Automatic Ronnie's Club / Captain's Club access for eligible juniors.

G — GOLD MEMBERSHIP

What is Gold Season Membership?

Gold is the top-level Season Membership and is available as a £40 upgrade on the Silver Season Membership price. Gold Membership is capped at 1,500 members for 2027.

What extra benefits do Gold Members receive?

- £10 Leeds Rhinos Retail Voucher.
- £5 Oxen Retail Voucher.
- Access to the post-match Long Room with Rhinos players. The full Rhinos team will not attend every game, but the full squad will attend across the course of the season.
- Invitation to two Gold Members' events during the 2027 season.
- Opportunity to request a hard copy of the Official Rhinos 2027 Club Handbook, subject to availability.
- 48-hour priority purchase period for away matches.
- All applicable Silver Season Membership benefits.

Can Junior Season Members upgrade to Gold?

Yes. All Season Memberships can be upgraded to Gold Membership for an additional £40.

H — HANDBOOK, HOME MATCHES & HOW TO BUY

Will members receive a 2027 Club Handbook?

All members receive a digital copy of the Official Rhinos 2027 Club Handbook. Gold Members can request a hard copy, subject to availability.

How many Men's home league matches are included in Season Membership?

The 2027 plan is based on 13 home Betfred Super League matches.

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When do 2027 home matches go on sale?

Season and Flexi Members receive a priority period from 30 November to 1 December 2026. General sale begins at 10:00 on 2 December 2026.

How can I buy a Membership?

Memberships can be purchased by calling 0371 423 1315 during opening hours or online at tickets.therhinos.co.uk. Rhinos 4 Life discounts and seated transfer-list requests cannot be completed online.

I — ID & INSTALMENT / RHINOS PAYMENT PLAN

Do 17–23-year-olds need to provide ID?

Yes. ID which includes a date of birth is required to access the 17–23 price category.

Is the Rhinos Payment Plan a Direct Debit?

No. The Rhinos Payment Plan is an instalment plan operated and collected by Leeds Rhinos.

Does my 2026 Payment Plan automatically continue into 2027?

No. Anyone who paid for their 2026 Season Membership using the Rhinos Payment Plan must re-sign up for 2027. There is no auto-renew function into the 2027 season.

Will a completed 2027 Payment Plan auto-renew for the following season?

Yes. Following completion of the Leeds Rhinos Payment Plan for the 2027 season, memberships will auto-renew for the following year. Leeds Rhinos will write to members in advance with further information and an opportunity to opt out.

Who can use the Payment Plan?

The Rhinos Payment Plan is available for Season Memberships only and is not valid for Flexi Memberships. The person setting up the plan must be over 18 and must have the cardholder's permission if using somebody else's card.

How many instalments will I receive?

The number of monthly instalments available depends on when you join the plan. It starts at 12 monthly instalments for applications from 11–30 September 2026 and reduces as the season approaches, down to 7 monthly instalments for applications up to 26 February 2027.

When is my first Payment Plan instalment taken?

The first instalment is taken at checkout when the order is set up. For telephone orders, it will be taken by the following morning at the latest. The remaining plan then runs on either the 1st or 15th of the month, depending on the option selected.

Can I change my Payment Plan payment date?

No. The selected payment date cannot be amended, so the required funds must be available on the 1st or 15th of the month as selected.

Are payments taken on weekends and Bank Holidays?

Yes. Payments are still taken on weekends and Bank Holidays, although some banks may not complete the transaction until the next working day. This will not affect Membership where that happens.

Will I receive a reminder before an instalment?

Yes. An automatic email reminder will be sent 48–72 hours before each payment is due.

What happens if an instalment fails?

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The member will receive an email confirming that the payment has failed and asking for the overdue amount to be paid by another method. A reminder email will be sent daily until the overdue amount is paid. Membership becomes invalid while payments are overdue.

What happens after repeated failed Payment Plan attempts?

If Leeds Rhinos is unable to take a selected payment on three occasions, the Payment Plan will stop and no further attempts will be made. Overdue and upcoming payments will then be required in one payment, and Membership remains invalid until those payments are made.

What happens if I have two or more overdue payments?

The Rhinos Payment Plan will be automatically cancelled.

Can Leeds Rhinos cancel my Membership for non-payment?

Yes. If payments are not made, or the Rhinos Payment Plan is cancelled for any reason, Leeds Rhinos reserves the right to cancel the Membership.

When is the final 2027 Payment Plan payment?

The final payment will be taken on Sunday 1 August 2027 or Sunday 15 August 2027, depending on the payment date selected when the plan was set up.

Can I use 2026 match credit with the Payment Plan?

Not directly. Match credit from the 2026 season cannot be used in conjunction with the Rhinos Payment Plan. Supporters wishing to use match credit should contact the Leeds Rhinos Ticket Office so this can be managed internally.

J — JUNIOR MEMBERSHIP

What age is a Junior Membership?

The Junior price category is for supporters aged 5–16.

What benefits do Junior Season Members receive?

- Access to all Men's home league matches.
- Access to all Women's home league matches.
- £10 Leeds Rhinos Retail Voucher and £5 Oxen Retail Voucher.
- Leeds Rhinos Members Retail offer.
- TBC — £99 Super League+ annual subscription.
- Digital Club Handbook and digital Match Day programme subscription.
- Discounts and early access for applicable non-league, play-off and cup matches.
- Digital Christmas Certificate.
- Magic Weekend ticket offer — plans TBC.
- 24-hour priority for away match tickets.
- BuyBacks.
- £5 junior member away ticket, subject to availability; French clubs may vary.
- Free Junior Ticket for early Challenge Cup rounds, excluding Semi-Final and Final.
- Automatic Ronnie's Club or Captain's Club access.

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M — MAGIC WEEKEND, MATCH CREDIT & MEMBERSHIP TYPES

Is there a Magic Weekend benefit in 2027?

Magic Weekend plans are still be finalised but there will be a discount for Rhinos members.

What can match credit be used for?

BuyBack match credit can be used against ticket, travel or Season Membership purchases, subject to the Payment Plan restriction. 2027 match credit must be used before 31 December 2027.

What Membership options are available in 2027?

The 2027 Membership hierarchy is: Gold Season Membership; Silver Season Membership; 5-game Flexi Membership; 3-game Flexi Membership; and Digital Membership / Rhinos TV Plus.

P — PAYMENT, PRICES & PRIORITY

Can I pay by cash or cheque?

Leeds Rhinos no longer accepts cash or cheques for Membership payments. If this is a supporter's only payment option, they should speak to the Fan Experience Team.

Can I pay by credit or debit card?

Yes. Credit and debit cards are accepted online and over the phone. AMEX is not accepted.

What are the 2027 Early Bird Silver Season Membership prices?

Area	Adult	Concession	Junior 5–16
West Terrace / South Stand Terrace / AMT East Terrace	£255	£205	£85
North Wing / AMT East Stand / South Stand Wing seats	£315	£255	£135
South Stand Centre seats	£415	£345	£195

What are the post Early Bird Silver Season Membership prices?

Area	Adult	Concession	Junior 5–16
West Terrace / South Stand Terrace / AMT East Terrace	£305	£245	£105
North Wing / AMT East Stand / South Stand Wing seats	£385	£315	£155
South Stand Centre seats	£495	£415	£215

How much does Gold cost?

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Gold Membership is £40 more than the equivalent Silver Membership price.

What are the 2027 Flexi prices?

Area	Adult 3 Game	Adult 5 Game	Concession 3 Game	Concession 5 Game	Junior 3 Game	Junior 5 Game
West Terrace / South Stand Terrace / AMT East Terrace	£74	£114	£59	£94	£29	£39
North Wing / AMT East Stand / South Stand Wing seats	£99	£152	£84	£124	£59	£79

R — REFERRALS, RENEWALS, RHINOSTIX & RONNIE’S CLUB

How does the 2027 Season Membership Referral Programme work?

An existing 2026 Season Member can refer a new 2027 Season Member. Once the qualifying criteria are met, both the new member and the referrer receive Rhinos Credit. The programme operates during the Early Bird renewal and sales window.

How much referral credit is available?

Adult referral: £15 Rhinos Credit to the new member and £15 to the referrer. Concession: £10 each. Junior: £5 each.

What can referral Rhinos Credit be used against?

The source document lists Home Friendly Fixtures, additional Betfred Super League fixtures and future Season Membership purchases.

Who qualifies as a referrer and a new member?

The referrer must **have held** a 2026 Leeds Rhinos Season Membership. The new member **must not have** held a 2026 Leeds Rhinos Season Membership.

When are referral rewards issued?

Rewards are issued once the payment criteria have been satisfied and the Early Bird window has ended.

How do I request a referral code?

2026 Season Members email tickets@therhinos.co.uk to request a redemption code. The code is intended to be created within three working days, subject to demand, using RHINOS plus the member's customer number. The member can then share the code with friends and family.

When do I need to renew my existing position?

Renewing members have until midnight on Sunday 22 November 2026 to retain their current position.

Can I renew into a different available position straight away?

Yes. Renewing members can purchase their existing position or choose another available standing or seating position at the time of sale.

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What is RhinosTix?

RhinosTix is the ticketing app that will be the main way Season Members receive their tickets. Flexi Members also receive redeemed match tickets through RhinosTix.

What is Ronnie's Club?

Eligible Junior Season and Flexi Members under 12 are automatically added to Ronnie's Club. Benefits include a birthday card, a Junior Rhinos Training Session invitation and an invitation to at least one Meet the Players event.

S — SEAT TRANSFERS, SILVER MEMBERSHIP & SUPER LEAGUE+

I am renewing but want a seat/position that is currently occupied. What should I do?

Before the renewal deadline, renew your current position and join the renewers transfer list. After the renewal deadline, supporters on the renewers transfer list will be contacted in chronological order as non-renewed positions become available.

I am a new Season Member but want a different position. Can I join a transfer list?

Yes, but you must first purchase an available position in the stadium. You can then register on the New Members transfer list. New members will be contacted after the renewers transfer list has been completed. A preferred alternative position cannot be guaranteed.

When will seat transfers take place?

Transfers into non-renewed positions are planned between 23 and 27 November 2026, with renewing members prioritised before new members.

What is Silver Season Membership?

Silver is the standard full Season Membership and includes access to all Men's and Women's home league matches plus the listed 2027 Season Member benefits.

Is Super League+ included?

TBC — the current 2027 plan lists a £99 Super League+ annual subscription, normally £129.99, as a proposed benefit for Season Memberships.

U — UNDER 5s & UNUSED FLEXI CREDITS

Do children under 5 need a ticket?

Under 5s can gain free access to standing terraces and no ticket is required for the standing terrace. If a seated position is required, supporters should contact 0371 423 1315 to purchase a membership.

What happens to unused Flexi credits at the end of 2027?

They expire. Flexi credits must be used during the 2027 season and cannot be rolled over, refunded or exchanged for match credit.

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W — WOMEN'S MATCHES

Are Leeds Rhinos Women's home league matches included?

Yes. 2027 Season Members can access all Leeds Rhinos Women Betfred Super League home league matches for free.

Z — ZONE PRICING

What are the Membership pricing zones?

The 2027 plan groups areas into three simple pricing zones to make Membership pricing and availability easier to communicate.

- Zone 1: West Terrace, South Stand Terrace (including Accessible Area) and AMT East Terrace (including Accessible Area).
- Zone 2: North Stand Seats (including Accessible Area), AMT East Stand Seats (including Accessible Area) and South Stand Wing Seats.
- Zone 3: South Stand Centre and North Stand Centre Seats (including Accessible Area).

Are all zones available for Flexi Membership?

No. Flexi Membership is available in Zones 1 and 2 only; South Stand Centre and North Stand Centre seats are excluded.