

# LEEDS RHINOS TICKETING TERMS & CONDITIONS

UPON PURCHASING OR OBTAINING A TICKET OR MEMBERSHIP TO ATTEND A LEEDS RHINOS HOME GAME OR AMT HEADINGLEY RUGBY STADIUM EVENT, SUPPORTERS AGREE TO ADHERE TO THE AMT HEADINGLEY STADIUM GROUND REGULATIONS AND SEARCH POLICY.

[CLICK HERE TO VIEW WHAT YOU CAN AND CAN'T BRING INTO THE STADIUM](#)

If you have purchased a Leeds Rhinos Season Membership using the Rhinos Payment Plan, you must adhere to the [RHINOS PAYMENT PLAN TERMS & CONDITIONS](#).

PLEASE FIND BELOW LEEDS RHINOS  
CONCESSION TICKET POLICY  
REPRINT POLICY  
CANCELLATION POLICY

## CONCESSION TICKETS AND VALID IDS

We offer a range of concession-priced tickets and memberships for Leeds Rhinos and other AMT Headingley Stadium events. Please see below for the concession tickets on offer and the form of ID we need to see to be able to offer them to you. For events at AMT Headingley Stadium or for away games that are managed by a third party, these concession options may vary.

### Senior Citizens (aged 65 & over)

- For Adults aged 65 and over.
- Valid forms of ID - Birth Certificate, Driving License or Passport.

### 17 to 23 Year Old

- For Young adults aged 17 to 23.
- Valid forms of ID - Birth Certificate, Driving License or Passport. Juniors aged 16 & under

### Juniors (aged 16 & under)

- Juniors aged 4 and younger (under 5s) are free on the standing terraces. No ticket required.
- If a seat is required for Junior Under 5, you must purchase a transfer ticket to go into the seated area (the cost is the difference between the standing ticket price and the seated ticket price).
- Please contact 0371 423 1315 to purchase a transfer in advance of match day or go to the ticket office on matchday (subject to availability)
- Valid forms of ID - Birth Certificate or Passport.
- All young persons have a right to be safe and enjoy sport at AMT Headingley Stadium. Please ensure that children under 16 are accompanied by a responsible adult. All Junior Tickets and Memberships must be purchased with an Adult Ticket or Membership. In the event of an incident involving the junior, the adult will be held totally responsible.

### Disabled

- Disabled fans are entitled to a concession ticket upon valid proof of supporting documentation (for example, DLA / PIP or Access Card).
- A free companion ticket can be issued upon receiving supporting documentation (for example, DLA or PIP). We offer a companion ticket, if a Disabled fan requires support inside the ground above what is expected of a steward to do, so they must be sat or stood with the concession if they ever need assistance.
- Please visit our [Rhinos Access - Accessible Visitors Guide](#) for more information.
- Please contact us on 0371 423 1315 or email [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk) if you require any additional support or have any additional requests so we can help.

*Leeds Rhinos Reprint and Cancellation policy continued on next page*

## LEEDS RHINOS REPRINT POLICY

### RhinosTix

Tickets delivered via RhinosTix, Leeds Rhinos Ticketing App can be resent upon request. If RhinosTix is in use for an away game, resend requests must be made no later than the last working day before the match.

### Post – Home Games

Tickets sent from Leeds Rhinos by post are sent 1<sup>st</sup> class via Royal Mail, these tickets can be reprinted on match day from Leeds Rhinos Ticket Office. Reprints can only be issued if the original tickets have not already been used to gain entry.

### Post – Away Games

Reprints for away game tickets can only be reissued by the home club. Supporter's who have purchased their away game tickets from Leeds Rhinos must contact Leeds Rhinos before tickets are taken off sale; Leeds Rhinos will then request a reprint on the supporters' behalf. Reprinted tickets will be available for collection from the home club's ticket office at least 30 minutes prior to kick off.

## LEEDS RHINOS TICKET CANCELLATION POLICY

### Leeds Rhinos Home Games / Events

In the event of being unable to attend a fixture/event due to personal reasons and providing the tickets\*\* have not already been used to gain entry, you are entitled to a match credit for the full-face value of the ticket(s). This will be credited to your personal account on the Leeds Rhinos ticketing system and can be used against either tickets, away travel or memberships\* – this must be utilised by 31st December of the year the fixture/event takes place in.\*\*

If a fixture/event for which you have booked ticket(s)\*\* is cancelled, rescheduled or has changed location, you are entitled to a refund for the full-face value of the match ticket(s) or a match credit for the full-face value of the ticket(s).\*\*

If a fixture/event is rescheduled to another date, your match ticket will be valid for that date. If you cannot attend on the rescheduled date, you are entitled to a refund for the full-face value of the ticket(s)\*\* or a match credit for the full-face value of the ticket(s).\*\*

If Leeds Rhinos has discounted the face value of the ticket(s), the refund or match credit will be for the discounted price paid.\*\*

### Leeds Rhinos Away Games & Travel

In the event of being unable to attend a fixture/event due to personal reasons and providing the tickets\*\* have been returned to Leeds Rhinos ahead of the last day of sale, you are entitled to a match credit for the full-face value of the ticket(s). This will be credited to your personal account on the Leeds Rhinos ticketing system and can be used against either tickets, away travel or memberships\* – this must be utilised by 31st December of the year the fixture/event takes place in.\*\*

If a fixture/event for which you have booked ticket(s)\*\* is cancelled, rescheduled or has changed location, Leeds Rhinos will contact you with further information and also your options in line with the home club's policy where applicable.

If Leeds Rhinos has discounted the face value of the ticket(s), the refund or match credit will be for the discounted price paid.\*\*

### Leeds Rhinos Memberships

Leeds Rhinos Season and Flexi Memberships are non-refundable. If you wish to cancel your Season or Flexi Membership, you must submit your request in writing to [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk) or by letter addressed to: -

Leeds Rhinos Ticket Office  
AMT Headingley Stadium  
St Michaels Lane  
Headingley  
LEEDS  
LS6 3BR

Leeds Rhinos will then contact you to discuss your cancellation request.

\*If you pay using the Rhinos Payment Plan for your Season Memberships, you are unable to use match credit in conjunction with this option.

\*\*This does not apply to Season or Flexi Memberships